

3357:13-16-40 Employee/Guest Complaint Policy (Other than Discrimination or Harassment)

- (A) This policy does not apply in cases where the employee initiates a complaint regarding discrimination or harassment. An employee filing a complaint regarding discrimination or harassment must follow the college's Discrimination, Harassment, Sexual Misconduct, Stalking, and Retaliation Policy (policy [3357:13-15-03](#)).
- (B) This policy does not cover faculty complaints, which are addressed in Article VI of the current [CBA](#).
- (C) North Central State College encourages employees/guests to use existing policies, personnel, and departmental offices to express specific concerns or complaints. Should an employee/guest deem that existing policies, personnel, and departmental offices cannot address his/her specific concern or complaint, and desire further review of his or her concern or complaint, the employee/guest must follow the procedures found in [3357:13-16-401](#), Procedures for Initiating an Employee/Guest Complaint (Other than Discrimination or Harassment).

Effective: June 27, 2000

Next Review: March 1, 2029

Review Dates: 9/27/00, 6/1/03/ 6/28/18, 3/11/24