



## Mobile Access to Student NC State Email Android and iPhone Phone Instructions

### For Android Phones

- Go to the *Google Play Store* and search for “**Office 365 E-mail**”. Install the “**OWA for Android**” app.

### For iPhone

- Go to the *Apple App store* and search for “**Office 365 Outlook**”. Install the “**OWA for iPhone**” app.

### Configuration of Both Android and Apple Devices

- Open the **OWA** app and type in your NC State student e-mail address and password ([username@mail.ncstatecollege.edu](mailto:username@mail.ncstatecollege.edu)) then click on **Sign In**. (See picture 1)
- You will get a message “*Could not connect to server*” or “*Couldn't find your settings*”. (See picture 2)
- Click on **Advanced**.
- Advanced Settings** (See Picture 3)
  - Email address:** Type in your NC State student e-mail address ([username@mail.ncstatecollege.edu](mailto:username@mail.ncstatecollege.edu)).
  - Password:** Type in your synchronized NC State student password.
  - User name:** Type in your NC State student e-mail address ([username@mail.ncstatecollege.edu](mailto:username@mail.ncstatecollege.edu)).
  - Domain:** Type in **mail.ncstatecollege.edu**
  - Server:** Type in **outlook.office365.com**
  - Check the box **Server requires SSL connection**.
  - Click on **Sign in**.

<p>Email address: <input type="text" value="Username@mail.ncstatecollege.edu"/></p> <p>Password: <input type="password" value="*****"/></p> <p><input type="checkbox"/> Show password</p> <p>Your account information will be saved.</p> <p><a href="#">➔ Sign in</a></p>	<h3>Couldn't find your settings</h3> <p><a href="#">Try again</a> <a href="#">Advanced</a></p> <p>⚠️ Your settings couldn't be found.</p>	<h3>Advanced settings</h3> <p>Email address: <input type="text" value="Username@mail.ncstatecollege.edu"/></p> <p>Password: <input type="password" value="*****"/></p> <p>User name: <input type="text" value="Username@mail.ncstatecollege.edu"/></p> <p>Domain: <input type="text" value="mail.ncstatecollege.edu"/></p> <p>Server: <input type="text" value="outlook.office365.com"/></p> <p><input checked="" type="checkbox"/> Server requires encrypted (SSL) connection</p> <p><a href="#">➔ Sign in</a></p>
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