



North Central State College  
**MASTER SYLLABUS**  
**2019-2020**

- A. Academic Division: Liberal Arts
- B. Discipline: Human and Social Work Services
- C. Course Number and Title: HMSV1090 Group Work in Human Services
- D. Course Coordinator: Molly McCue, MSW, LISW  
Assistant Dean: Dr. Steve Haynes

Instructor Information:

- Name: [Click here to enter text.](#)
- Office Location: [Click here to enter text.](#)
- Office Hours: [Click here to enter text.](#)
- Phone Number: [Click here to enter text.](#)
- E-Mail Address [Click here to enter text.](#)

- E. Credit Hours: 3  
 Lecture: 2 hours  
 Laboratory: 2 hours
- F. Prerequisites: HMSV1030
- G. Syllabus Effective Date: Fall, 2019
- H. Textbook(s) Title:

*Groups, Process and Practice*

- Authors: Corey, Corey & Corey
- Copyright Year: 2013
- Edition: 10th
- ISBN: 9781305865709

- I. Workbook(s) and/or Lab Manual: None
- J. Course Description: This course places importance on understanding how groups work effectively and ineffectively and in understanding how groups can be used as a change or growth opportunity. Not only is the focus on group process, but the students’ ability to increase their interpersonal effectiveness while working with human services clients.

K. College-Wide Learning Outcomes:

College-Wide Learning Outcome	Assessments - - How it is met & When it is met
Communication – Written	
Communication – Speech	
Intercultural Knowledge and Competence	
Critical Thinking	
Information Literacy	
Quantitative Literacy	

L. Course Outcomes and Assessment Methods:

Upon successful completion of this course, the student shall:

<b>Outcomes</b>	<b>Assessments – How it is met &amp; When it is met</b>
1. Demonstrate knowledge of interpersonal skills.	Class Discussion and Lab Activities – weeks 2-15; Exams – week 6, 11 and 15; Self-Examination Paper – week 14
2. Identify strategies to interact effectively.	Class Discussion and Lab Activities – weeks 2-15; Exams – week 6, 11 and 15; Self-Examination Paper – week 14
3. Demonstrate knowledge of group process.	Class Discussion and Lab Activities – weeks 2-15; Exams – week 6, 11 and 15; Self-Examination Paper – week 14
4. Identify effective approaches to management of conflict.	Class Discussion and Lab Activities – weeks 2-15; Exams – week 6, 11 and 15; Self-Examination Paper – week 14
5. Demonstrate knowledge of cultural diversity.	Class Discussion and Lab Activities – weeks 2-15; Exams – week 6, 11 and 15; Self-Examination Paper – week 14
6. Demonstrate strategies for effective leadership of a small group.	Class Discussion and Lab Activities – weeks 2-15; Exams – week 6, 11 and 15; Group Facilitation – week 14

M. Topical Timeline (Subject to Change):

<b>Week</b>	<b>Activities/Assignments</b>
Week 1	Introduction
Week 2	The Importance of Interpersonal Skills
Week 3	Self-Disclosure
Week 4	Trust
Week 5	Barriers to Interpersonal Effectiveness
Week 6	Communication Skills
Week 7	Group Process
Week 8	Group Dynamics
Week 9	Types of Groups
Week 10	Effective Leadership in Groups
Week 11	Management of Emotions
Week 12	Interpersonal Conflict
Week 13	Cultural Diversity
Week 14	Self-Care/Boundaries
Week 15	Group Closure

N. Course Assignments:

1. Class discussions and lab activities
2. Group facilitation
3. Self-examination paper
4. Exams (3)

O. Recommended Grading Scale:

NUMERIC	GRADE	POINTS	DEFINITION
93–100	A	4.00	Superior
90–92	A-	3.67	Superior
87–89	B+	3.33	Above Average
83–86	B	3.00	Above Average
80–82	B-	2.67	Above Average
77–79	C+	2.33	Average
73–76	C	2.00	Average
70–72	C-	1.67	Below Average
67–69	D+	1.33	Below Average
63–66	D	1.00	Below Average
60–62	D-	0.67	Poor
00–59	F	0.00	Failure

P. Grading and Testing Guidelines:

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Q. Examination Policy:

Click here to enter text.

R. Class Attendance and Homework Make-Up Policy:

Click here to enter text.

S. Classroom Expectations:

Click here to enter text.

T. College Procedures/Policies:

**Important information regarding College Procedures and Policies can be found on the [syllabus supplement](https://sharept.ncstatecollege.edu/committees/1/curriculum/SiteAssets/SitePages/Home/SYLLABUS%20SUPPLEMENT.pdf) located at <https://sharept.ncstatecollege.edu/committees/1/curriculum/SiteAssets/SitePages/Home/SYLLABUS%20SUPPLEMENT.pdf>**

**The information can also be found** Choose an item.