

NORTH CENTRAL STATE COLLEGE

Information Technology – Help Desk/Desktop Support Certificate 2021-2022

FALL				YEAR ONE	
Complete	Term	Course Number	Course Title	Prerequisites	Credits
	F	ITEC 1610	IT Essentials		3
	F	ITEC 1640	Introduction to Networks (CCENT I)		2
	F	ITEC 1645	Routing & Switching Essentials (CCENT II)	ITEC 1640 **	2
		<u>^ Milestone course</u>		Semester Credit Hours	7

SPRING				YEAR ONE	
Complete	Term	Course Number	Course Title	Prerequisites	Credits
	SP	ITEC 1690	Network Security (Security+)	ITEC 1420 ** or ITEC 1610 **	3
	F.SP.S	ITEC 1810	Microsoft Office for IT Professionals	CISS1020 or pass Computer Literacy Test	3
		<u>^ Milestone course</u>		Semester Credit Hours	6

FALL				YEAR TWO	
Complete	Term	Course Number	Course Title	Prerequisites	Credits
	F	ITEC 1620	Wireshark 101	ITEC 1640 **	2
		<u>^ Milestone course</u>		Semester Credit Hours	2
TOTAL SEMESTER HOURS					15

c = Can be concurrent m = Must be concurrent

* All incoming students will be required to provide ACT scores or take a placement test. Based on their scores, students will be placed in appropriate English and mathematics courses. Successful completion of developmental English, and mathematics prerequisites require a grade of C- or above in the course. Developmental English and mathematics course prerequisites can also be attained through placement testing. See the [Standardized Testing Cutoff Scores](#) for specific tests and test scores.

The College strongly recommends that students be covered by hospitalization insurance, which can be purchased through a private carrier. To obtain a brochure regarding insurance, contact the Student Success Center. (Rm 103 Kee Hall) or call toll free 888-755-4899, ext. 4761 or locally 419-755-4761.

**** Minimum grade of C- required**